

GITANANDA CHAKRABORTY

Quality In-Charge | Food Manufacturing

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PROFESSIONAL SUMMARY

Quality professional with **9+ years** in biscuit/snack manufacturing, leading QC & hygiene teams, Co-ordinate with production team, implementing **FSMS (ISO 22000:2018)**, **HACCP/VACCP/TACCP**, driving **RCA/CAPA**, and ensuring compliance with **FSSAI** & brand standards. Experienced in **SOP/SSOP development**, **CCP/OPRP determination**, **traceability & mock recalls**, internal/external audits, **RM/PM/FG testing**, and calibration management for **Parle** and **Britannia** contract units. SAP handling in Parle System(QA32).

CORE COMPETENCIES

- FSMS (ISO 22000:2018) Implementation; HACCP, VACCP, TACCP
- GMP, GHP, 5S; Hygiene & PRP Audits; FSSAI Schedule IV
- CCP/OPRP Determination, Validation & Monitoring
- RCA & CAPA; Deviation Control; Wastage Reduction
- SOP/SSOP/Work Instructions; Documentation & Record Control
- Internal & External Audits (Parle Quality System, PCI, ISO)
- Traceability & Mock Recall Programs; MRM Facilitation
- RM/PM/FG Testing; Nutrition Panel Verification
- Calibration (Internal & External); Vendor Audits; Team Training

PROFESSIONAL EXPERIENCE

Quality In-Charge — Kaybee Industrial House Pvt. Ltd. (CMU of Parle), Howrah

Aug 2022 – Present

- Lead the **QC & Hygiene** team, ensuring adherence to **Parle Quality System** and FSMS standards.
- Day to Day production planning.
- Drive on-line process checks; escalate and close deviations using **RCA/CAPA**.
- Develop, revise and implement **SOP's/SOP's/Work Instructions** across processes.
- Oversee **traceability & product mock recalls**; verify **nutrition charts** against pack declarations.
- Manage **ISO 22000:2018/PCI/Parle** audits and compliance documentation.
- Plan & execute **internal/external calibration**; coordinate **RM/PM/FG testing**.
- Conduct **PRP/Hygiene/Schedule IV** audits; run awareness & refresher training for staff.
- Product Shelf life validation (as per Parle Quality System)
- Daily Quality testing report (RM, PM & FG) entry in SAP system.

Senior Quality Officer – Audit Operations — Bhagwati Food (P) Ltd. (CMU of Parle & Britannia)

Jul 2019 – Jun 2022

- Managed **quality systems** and audit preparedness for dual brand requirements.
- Executed **RM/PM/FG testing**; tightened in-process controls to minimize rework/rejection.
- Standardized document formats to strengthen **audit readiness** and traceability.
- Delivered training's on **GMP/GHP/CCP**; supported vendor audits and compliance checks.

Lab Chemist — Kaybee Industrial House Pvt. Ltd. (CMU of Parle), Howrah

Nov 2016 – Jun 2019

- Conducted routine physio-chemical testing for **raw materials, packaging, and finished goods**.
- Supported calibration programs and data integrity for quality records.
- Contributed to process flowcharts, hazard analysis, risk assessment, **CCP/OPRP** documentation.

CERTIFICATIONS & TRAINING

- FOSTAC/FOSTAG Food Safety Supervisor (Level 2) — 12 Dec 2018
- FOSTAC Manufacturing (Level 2) & COVID Food Safety Supervisor — 26 Sep 2020
- ISO 22000:2018 Internal Auditor – Awareness — 02 Apr 2021 (Smart Management Consultancy)
- COVID-19 Guidelines — Parle Biscuit Pvt. Ltd., 24 Jun 2020
- Hazard & Adulteration of Food — Bhagwati Food (P) Ltd., 11 Nov 2019
- Process of Chips Production & Packing — Ishan Snax (CMU Parle), 2017
- Affirmative Action Training — TCS, 2016

EDUCATION

- B.Sc. (2016) — University of Calcutta
- Class XII (2011) — WBCHSE
- Class X (2009) — WBBSE

AUDIT & COMPLIANCE HIGHLIGHTS

- ISO 22000:2018 system implementation support and audit handling
- Parle Quality System audits | PCI audits | FSSAI Schedule IV audits
- MRM planning & facilitation; DQA/MQR reporting; Vendor audits

ADDITIONAL INFORMATION

- Languages: English, Hindi, Bengali
- Date of Birth: 18 Jan 1993 (optional on CV)